

Morgan Reid | Intro: Program Director/VP



Professional Background

- With over 30 years' experience, as a seasoned director with a significant understanding and track record of successful transition, transformation and Risk Management at all levels.
- Trained as a System Engineer, a qualified FCA and he has been both a CIO and CFO in several organisations.
- Has an outstanding track record of leading / driving / having the scars and business focused real world pragmatism. Has never missed an agreed deadline in 30 years with a strong can-do, will-do, have-done, make it happen approach coupled with extensive senior client relationship management skills



Key Engagements

- **Walgreens Boots Alliance** – Worked as the UK Transformation and Services Transition Director and successfully transformation within the UK remotely citing Covid. End to End Scope. FTEs impacted – 1000+
- **ABB** - Transition and Transformation Director including IBM were completed under Covid-19 conditions.
- **IAG (BA, IB, EI, Avios & Cargo)** - Transition and Transformation Director for all services transferred to TCS including DWP
- **Telefonica** Transition and Transformation Director
- **O2** - Transition and Transformation Director
- **UK Home Office Data and Baring Services** Transition Lead for all Services from Capita
- **JLR** - Transition Director for all Application and Infrastructure Services to TCS including IBM
- **Legal and General** - Transition Director for all Application and Infrastructure Services to TCS including IBM
- **Cable & Wireless** Transition Director for all Transition Lead for all Application and Infrastructure Services to TCS
- **NEST (UK Govt Low Cost Pension Scheme) Start-Up** Head of Risk & Compliance
- **Pearl Life Assurance** – BPO Transition Director for +900 staff



Prior to TAta Consultancy Services

- VP for Solved, transitioned and transformed over \$10.5Bn of BPO, Application & Infrastructure contracts, covering staff in excess of 65,000 for TCS, CSC, SAIC, HP, BT, Xchanging and EDS globally over the last 25 years.



Key Competencies

- Global Program Management
- Transformation Management
- Transition Management
- Stakeholder Analysis & Management
- Solutions Development & Sales
- Risk & Compliance Management
- Team Recruitment & Deployment
- Coaching / Training / Mentoring
- Contract Management / RFP Negotiations



Education & Certifications

- BSc Combined Hons
- Associate Chartered Accountant
- Fellow Chartered Accountant



- **ABB** - <https://global.abb/group/en>
- **IAG** - International Consolidated Airlines Group, <https://www.iairgroup.com>
- **BA - British Airways**
- **IB - Iberia** - <https://www.iberia.com/gb/>
- **EI - Aer Lingus** www.aerlingus.com
- **Avios - BA's Air Miles** - <https://www.avios.com/en-GB>
- **IAG Cargo** - <https://www.iagcargo.com/en/home/>
- **JLR - Jaguar Land Rover**
- **NEST (UK Govt Low Cost Pension Scheme)** <https://www.nestpensions.org.uk/schemeweb/nest.html>
- **TCS** - Tata Consultancy Services - <https://www.tcs.com>
- **CSC & EDS now DCX** On April 3, 2017, Hewlett Packard Enterprise Services merged with Computer Sciences Corporation to form DXC Technology, retaining significant operations from Plano, Texas, and many aspects of EDS. - <https://dxc.com/uk/en>
- **SAIC** - Science Application International Corp - <https://www.saic.com>
- **Xchanging - Xchanging** is a business process and technology services provider and integrator, owned by [DXC Technology](#), providing business services to the commercial [insurance industry](#). In outsourcing, Xchanging will typically take over a customer's business process, or back-office function, and incorporate them into an existing platform.